

Subject: Our Sincere Apologies and a Promise to Serve You Better

Dear [Client's Name],

I hope this message finds you well. I am writing to sincerely apologize for the recent issues you experienced with the [specific service/project] I provided. I recognize that this has affected our working relationship, and for that, I am truly sorry.

Your satisfaction is incredibly important to me, and I take full responsibility for the oversight. I appreciate the trust you placed in me, and it's disappointing to know that I let you down.

To make amends, I would like to offer [mention any compensation, e.g., a discount, free revision, etc.], as I am committed to improving my services and providing you with the quality you deserve.

I would love the opportunity to discuss this further and work on solutions that meet your expectations. Please let me know a convenient time for us to connect.

Thank you for your understanding and consideration. I look forward to the chance to restore your confidence in my work.

Warm regards,

[Your Name]

[Your Contact Information]

[Your Website or Portfolio Link]