

# Warranty Claim for Software Issues

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Company Name or Customer Service Team],

I am writing to formally submit a warranty claim regarding the software issue I have encountered with [Software Name] purchased on [Purchase Date]. The order number is [Order Number].

Since [Date of Issue], I have been experiencing [briefly describe the software issue, e.g., "frequent crashes" or "inability to access certain features"], which continues to impede my ability to utilize the software effectively.

As per the warranty policy outlined at the time of purchase, I believe this issue is covered, and I would like to request a resolution to my problem, either through updates, fixes or, if necessary, a replacement.

Attached are copies of my purchase receipt and any relevant correspondence regarding the issue.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]