

# Request for Feedback on Your Insurance Claim

Dear [Tenant's Name],

We hope this message finds you well. We are writing to you regarding the recent insurance claim you submitted for your rental property at [Property Address].

As part of our commitment to providing you with the best service possible, we would greatly appreciate your feedback on the claims process. Your insights will help us improve and ensure we meet the needs of all our tenants.

## Questions for Feedback:

- How would you rate the clarity of the information provided during the claims process?
- Were our response times satisfactory?
- Is there anything we could have done differently to assist you?
- Any additional comments or suggestions?

Please reply to this email or contact us at [Your Contact Information]. Your feedback is invaluable to us.

Thank you for your time, and we look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Position]

[Landlord/Property Management Company Name]