

# Complaint Regarding Mechanical Breakdown Insurance Service

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Service Provider's Name]

[Service Provider's Address]

[City, State, Zip Code]

Dear [Service Provider's Customer Service Department],

I am writing to formally express my dissatisfaction with the service I have received regarding my mechanical breakdown insurance policy, [Policy Number], which was initiated on [Start Date].

On [Date of Incident], I experienced [describe the mechanical breakdown], and I promptly filed a claim. Unfortunately, the handling of this claim has been less than satisfactory due to [briefly explain the issues faced, such as delays, lack of communication, or inadequate service].

I expected timely assistance and support based on the coverage outlined in my policy. However, this experience has caused significant inconvenience and added stress.

I would appreciate a prompt response to address these concerns, ideally a resolution to my claim, as well as an explanation of the service delays. I believe it is important for your company to uphold the promise of quality service to its customers.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]