

Insurance Claim Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Insurance Company Name]

[Insurance Company Address]

[City, State, Zip Code]

Dear [Claims Department/Specific Contact Name],

I am writing to formally file a complaint regarding the quality of service I received during the processing of my insurance claim, [Claim Number], which I submitted on [Submit Date]. Despite my patience and multiple follow-ups, I have faced numerous delays and a lack of communication regarding my claim status.

Specifically, I have encountered the following issues:

- Delay in response time to my inquiries.
- Lack of clarity in the information provided regarding my claim progress.
- Inconsistent information from different representatives.

As a loyal customer, I expected a higher standard of service. I urge you to address these concerns promptly and provide an update on the status of my claim.

Thank you for your attention to this matter. I hope to receive a response soon.

Sincerely,

[Your Signature (if sending a hard copy)]

[Your Printed Name]