

# Inquiry Regarding Unmet Telecom Service Guarantees

Date: [Insert Date]

To: [Recipient's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally inquire about the recent issues I have been experiencing regarding my telecom services, specifically concerning unmet performance guarantees as outlined in our service agreement.

As per our contract, I was assured of [specific services, e.g., reliable internet connectivity and customer support response times]. However, I have repeatedly encountered [describe issues, e.g., service interruptions, slow speeds, lack of customer support]. These issues have persisted since [insert timeline].

Given the circumstances, I would appreciate your prompt attention to this matter and a response detailing how [Company Name] intends to address these shortcomings. I look forward to your swift resolution of this issue, as the reliability of service is crucial for my [insert reason, e.g., work, daily activities].

Thank you for your assistance. I look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Contact Information]