

# Feedback on Telecom Service Guarantee Issues

Date: [Insert Date]

To: [Telecom Company Name]

Address: [Telecom Company Address]

Dear Customer Service Team,

I am writing to provide feedback regarding my recent experience with your telecom services, specifically concerning the service guarantee issues I have encountered.

On [Insert Date], I faced [describe the issue briefly, e.g., unexpected service outages, lack of technical support, etc.]. Despite your advertised service guarantees, I found that [explain how the guarantee was not met, e.g., no resolution provided, delayed responses, etc.].

This experience has caused significant inconvenience, as I rely on your services for [insert reason, e.g., work, communication with family, etc.]. I believe it is essential for your company to uphold the commitments made in your service guarantee, and I would appreciate an explanation regarding this matter.

Thank you for taking the time to consider my feedback. I look forward to your prompt response and a resolution to this issue.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]