

Escalation Letter for Unresolved Telecom Service Guarantees

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

I am writing to formally escalate my concerns regarding the unresolved issues with my telecom service, account number [Insert Account Number]. Despite multiple attempts to resolve these issues through your customer service channels, I have not received a satisfactory response or solution.

The specific service guarantees that remain unaddressed include:

- [Service Guarantee 1]
- [Service Guarantee 2]
- [Service Guarantee 3]

I expect a prompt resolution to these issues as they have severely impacted my ability to use the services for which I am paying. I would appreciate a written response by [Insert Deadline].

Thank you for your immediate attention to this matter.

Sincerely,

[Your Name]