

Letter of Dissatisfaction for Unmet Telecom Service Standards

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date: [Insert Date]

Customer Service Department
[Telecom Company Name]
[Company Address]
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the service I have received from [Telecom Company Name]. Despite your advertised standards and commitments, my experience has not met the expectations I had upon subscribing to your services.

Specifically, I have encountered issues such as:

- Poor network connectivity and frequent outages.
- Delayed customer support response times.
- Unexpected billing charges not clearly explained.

As a loyal customer, I believe it is important to bring these concerns to your attention. I trust that you will take immediate actions to improve the service quality and uphold the standards promised.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]