

# Letter of Demand

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

[Telecom Company Name]  
[Company Address]  
[City, State, Zip Code]

Subject: Demand for Action on Unmet Service Guarantees

Dear [Customer Service Manager/Relevant Department],

I am writing to formally address my dissatisfaction regarding the telecom services provided by your company. Despite the contractual service guarantees outlined in your policy, I have experienced continuous service failures, including [describe specific issues, e.g., poor network coverage, frequent outages, etc.].

As per our agreement, I expected [mention specific guarantees, e.g., 99.9% uptime, immediate customer support, etc.]. However, the reality has been significantly below those expectations, leading to [explain how it has affected you, e.g., loss of business, inconvenience, etc.].

In light of the above, I demand immediate action to resolve these issues. I request [state your demands, e.g., a full investigation, compensation, improvement plan, etc.] by [set a deadline, e.g., two weeks from the date of this letter]. Should these issues remain unresolved, I may be compelled to explore further actions, including escalation to regulatory bodies.

I hope to hear from you soon regarding a resolution to this matter.

Sincerely,

[Your Name]