Service Quality Feedback

Date: [Insert Date]

Dear [Customer Name],

Thank you for being a valued customer of [Telecom Provider Name]. We strive to provide the best service possible, and your input is essential for us to improve.

Service Quality Feedback

We would appreciate your feedback regarding your recent experience with our services. Please take a moment to answer the following questions:

- How satisfied are you with our call quality? (Very Satisfied / Satisfied / Neutral / Dissatisfied / Very Dissatisfied)
- How would you rate our internet speed? (Excellent / Good / Average / Poor)
- Have you experienced any outages or service interruptions? (Yes / No)
- If yes, please provide details:

Your feedback is crucial in helping us enhance our services. Please send your responses to [Contact Email] or call us at [Contact Phone Number].

Thank you for your time.

Sincerely,

[Your Name]

[Your Position]

[Telecom Provider Name]

[Contact Information]