

Escalation of Telecom Service Level Agreement

Date: [Insert Date]

To: [Recipient Name]

Title: [Recipient Title]

Company: [Recipient Company]

Address: [Recipient Address]

Dear [Recipient Name],

I am writing to formally escalate an ongoing issue related to our Service Level Agreement (SLA) concerning telecom services. Despite multiple attempts to resolve the matter within the agreed service framework, we have experienced continued delays and unsatisfactory responses.

Details of the Issue:

- **Description of the Issue:** [Briefly describe the issue]
- **Date of Initial Report:** [Insert Date]
- **Reference Number:** [Insert Reference Number]

We believe that this issue falls under the [Insert Relevant SLA Clause], and we kindly request your immediate attention to ensure compliance with the terms outlined in our agreement.

To expedite resolution, please provide us with an action plan detailing how you intend to rectify this situation within the next [Insert Time Frame]. We appreciate your cooperation and look forward to your prompt response.

Thank you for your immediate attention to this matter.

Sincerely,

[Your Name]

[Your Title]

[Your Company]

[Your Contact Information]