

Inquiry Regarding Telecom Performance Degradation

Date: [Insert Date]

To: [Recipient's Name]

Company: [Recipient's Company]

Address: [Recipient's Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally inquire about the recent performance degradation we have experienced with our telecom services. Over the past [insert duration], we have noticed significant issues including [briefly describe the issues, e.g., dropped calls, slow internet speeds].

This degradation has adversely affected our operations, and we would appreciate your urgent attention to this matter. We kindly request a detailed explanation of the causes of these issues and any steps you are taking to resolve them.

Please let us know a suitable time for a discussion, or if you can provide us with an update via email at your earliest convenience.

Thank you for your attention to this matter. We look forward to your prompt response.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]