

Complaint Regarding Telecom Service Disruptions

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Telecom Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the ongoing service disruptions I have been experiencing with my telecom services. My account number is [Your Account Number], and I have been a customer since [Year].

For the past [duration of disruptions], I have encountered frequent interruptions in my [internet/phone services]. These disruptions have not only caused significant inconvenience but have also impacted my ability to [mention any specific impact, e.g., work from home, communicate with clients, etc.].

Despite my efforts to contact your support team on several occasions, I have yet to see any substantial improvement in service stability. The case numbers for my previous complaints are [list case numbers].

I kindly urge you to address these issues promptly and provide me with a clear timeline for when I can expect resolution. I value the service provided by [Telecom Company Name] and hope to continue my relationship with you as a satisfied customer.

Thank you for addressing this matter urgently. I look forward to your prompt response.

Sincerely,

[Your Name]