

Letter of Rationale Behind Telecom Charges

Date: [Insert Date]

To: [Customer Name]

Address: [Customer Address]

Dear [Customer Name],

We appreciate your continued patronage of our services. We would like to take this opportunity to provide you with an explanation regarding the recent changes in our telecom charges.

As you are aware, the telecommunications industry is influenced by various factors including technology upgrades, infrastructure maintenance, and regulatory requirements. To maintain the quality and reliability of our services, we have made necessary investments which have prompted a review of our pricing model.

Our new charges reflect:

- Investment in advanced network technology to enhance service quality.
- Operational costs including network maintenance and customer support.
- Compliance with regulatory requirements imposed by governmental bodies.

We strive to deliver excellent value and are committed to transparency in our pricing. We understand that these changes may raise concerns, and we are here to assist you with any questions you may have.

Thank you for your understanding and support.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]