

Telecommunication Service Perks Clarification

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Service Provider Name]

[Provider's Address]

[City, State, Zip Code]

Dear Customer Service Team,

I hope this message finds you well. I am writing to seek clarification regarding the perks associated with my telecommunication service plan, specifically as they pertain to [mention specific perks or offers, e.g., data allowances, international calling, discounts, etc.].

Despite reviewing the information provided on your website and my account details, I find myself needing more clarity on the following points:

- [Point 1 - e.g., How data rollover works]
- [Point 2 - e.g., Eligibility for discounts]
- [Point 3 - e.g., Terms of international calling perks]

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]