

Letter of Expression of Dissatisfaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my dissatisfaction with the recent renewal process of my telecom plan. As a long-standing customer, I expected a seamless experience, but unfortunately, the process has been anything but satisfactory.

On [specific date], I attempted to renew my plan and encountered multiple issues, including [briefly describe the issues, e.g., lengthy wait times, lack of support, lack of clarity on pricing]. This has caused significant inconvenience and frustration.

I believe as a loyal customer, I deserve better service and communication regarding such important matters. I urge you to reevaluate your renewal process and take necessary steps to improve it for customers like myself.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]