

Telecom Service Quality Assessment

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Telecom Company Name]

[Company Address]

[City, State, Zip Code]

Subject: Service Quality Assessment

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally assess the quality of services provided by [Telecom Company Name] based on my recent experiences.

During the past [duration], I have observed the following service aspects:

- Network coverage in my area
- Call quality
- Internet speed and reliability
- Customer service responsiveness
- Billing accuracy

Overall, my experience has been [positive/negative/mixed], and I would like to bring certain points to your attention for improvement:

1. [Point 1]
2. [Point 2]
3. [Point 3]

I believe addressing these points will significantly enhance customer satisfaction and service efficiency.

Thank you for your attention to this matter. I look forward to your response and any improvements you may implement.

Sincerely,

[Your Name]