

Customer Support Escalation Letter

Date: [Insert Date]

To,

Customer Service Manager

[Telecom Company Name]

[Company Address]

Subject: Escalation of Customer Support Issue

Dear [Customer Service Manager's Name],

I hope this message finds you well. I am writing to formally escalate an ongoing issue I have been experiencing with my telecom services (Account Number: [Your Account Number]). Despite my previous attempts to resolve this matter through your customer support team on [Insert Dates of Previous Communication], I have not received a satisfactory response or resolution.

The details of my concern are as follows:

- **Issue Description:** [Describe the issue]
- **Impact:** [Describe how it has affected you]
- **Previous Ticket Numbers:** [List any relevant ticket numbers]

I kindly request your immediate attention to this matter, as it has been a considerable inconvenience. I appreciate your prompt response and assistance in resolving this issue.

Thank you for your attention to this urgent matter.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]