

# Complaint Regarding Poor Customer Support

Date: [Insert Date]

To,

Customer Service Department  
[Telecom Company Name]  
[Company Address]

Subject: Complaint Regarding Poor Customer Support

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the customer support services I have received from [Telecom Company Name]. Despite multiple attempts to resolve my issues regarding [briefly describe the issue, e.g., intermittent service interruptions, billing discrepancies, etc.], I have encountered considerable delays and unhelpful responses from your support team.

On [mention specific dates if applicable], I reached out on [mention communication channel, e.g., phone, email, chat] only to be met with long wait times and unresponsive representatives. This experience has been incredibly frustrating and has negatively impacted my perception of your company.

I urge you to look into this matter promptly and provide me with a resolution. I hope to see improvements in your service delivery and customer support in the near future.

Thank you for your attention to this matter. I look forward to your prompt reply.

Sincerely,

[Your Name]  
[Your Address]  
[Your Contact Information]  
[Your Account Number]