

Telecommunications Outage Resolution Update

Date: [Insert Date]

Dear [Customer Name],

We are reaching out to provide an update regarding the recent telecommunications outage that affected your services on [Outage Date]. We understand the inconvenience this may have caused and appreciate your patience during this time.

Our team has been working diligently to address the issue, and we are pleased to inform you that the outage was resolved as of [Resolution Date]. Services were restored to full functionality, and we are monitoring the systems to ensure ongoing reliability.

We value your business and are committed to providing the highest quality of service. If you continue to experience any issues or have further questions, please do not hesitate to contact our customer support team at [Customer Support Contact Information].

Thank you for your understanding and support.

Sincerely,

[Your Name]

[Your Title]

[Your Company Name]

[Your Contact Information]