

Immediate Telecom Service Recovery Information

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you about the recent disruption to your telecom services and our immediate recovery plan.

Incident Reference: [Incident Number]

Disruption Date: [Date]

Estimated Resolution Time: [Estimated Time]

Our team is actively working to restore your service as quickly as possible. We understand how important connectivity is for you and apologize for any inconvenience this may have caused.

Please feel free to reach out to our customer support at [Customer Support Number] or [Customer Support Email] for any further assistance or inquiries.

Thank you for your understanding and patience during this time.

Sincerely,

[Your Company Name]

[Your Company Contact Information]