

# Telecom Service Acknowledgment

Dear [Customer Name],

Thank you for reaching out to us regarding your recent service interruption. We acknowledge the inconvenience caused and appreciate your patience as we work to resolve the issue.

We have received your notification about the service interruption on [Date] and are currently investigating the matter. Our team is dedicated to restoring service as quickly as possible.

We will keep you updated on the progress and provide an estimated resolution time as soon as we have more information. If you have any further questions or concerns, please do not hesitate to contact our customer service team at [Contact Information].

Thank you for your understanding.

Sincerely,

[Your Company Name]

[Your Company Contact Information]