Letter of Appeal for Assistance

Date. [insert Date]
To: [Telecom Service Provider's Name]
Address: [Telecom Service Provider's Address]
Dear [Recipient's Name],
I hope this letter finds you well. I am writing to formally appeal for assistance regarding the telecom service items that I have not yet received, which were scheduled for delivery on [Insert Delivery Date].
My account number is [Insert Account Number], and the items in question include [List the items, e.g., modem, router, etc.]. I have made multiple attempts to resolve this issue through your customer service channels, but unfortunately, I have yet to receive a satisfactory response or resolution.
This delay has affected my connectivity and overall satisfaction with your services, and I kindly request your urgent attention to expedite the delivery of these items or provide an update on their status.
Thank you for your understanding and support. I look forward to your prompt response.
Sincerely,
[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]