

Escalation of Service Resolution

Date: [Insert Date]

To: [Manager's Name]

Department: [Department Name]

Company: [Company Name]

Subject: Escalation of Unresolved Telecom Service Issue

Dear [Manager's Name],

I hope this message finds you well. I am writing to formally escalate a persistent issue regarding our telecom services that has yet to be resolved despite multiple attempts to address it through the standard channels.

Details of the issue are as follows:

- **Account Number:** [Account Number]
- **Service Affected:** [Service Name]
- **Date of First Report:** [First Report Date]
- **Description of Issue:** [Brief Description of the Issue]

Despite several communications with the customer service team, the issue remains unresolved, significantly affecting our operations. I have attached all relevant documentation for your review.

We kindly request your immediate attention to this matter to expedite a resolution. Thank you for your assistance and understanding.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]