Telecom Service Quality Escalation

Date: [Insert Date]

To,
[Manager's Name]
[Department]
[Company Name]
[Company Address]

Dear [Manager's Name],

I am writing to formally escalate my concerns regarding the quality of the telecom services provided by [Company Name]. Despite multiple attempts to resolve these issues through regular customer service channels, I have experienced ongoing problems, including:

- Frequent service outages
- Slow internet speed
- Poor call quality

These issues have significantly impacted my daily operations and led to considerable frustration. As a valued customer, I expect prompt attention to these matters and a resolution plan to improve service quality.

I kindly request your immediate assistance in addressing these issues. Please contact me at your earliest convenience to discuss this matter further. I appreciate your prompt attention and look forward to your swift response.

Thank you.

Sincerely,
[Your Name]
[Your Address]
[Your Contact Information]
[Your Account Number]