

Telecom Service Inquiry Escalation

Dear [Recipient's Name],

Subject: Escalation of Service Inquiry - [Inquiry Reference Number]

I hope this message finds you well. I am writing to formally escalate my previous inquiry regarding [brief description of the issue] that was initially reported on [date of original report]. Despite my follow-ups, I have not received a satisfactory resolution.

Details of the Inquiry:

- Account Holder: [Your Name]
- Account Number: [Your Account Number]
- Date of Inquiry: [Date]
- Original Issue: [Description of the issue]
- Reference Number: [Reference Number]

I would appreciate your immediate attention to this matter as it has caused significant inconvenience. If no resolution can be provided, I kindly request to be transferred to a manager or higher authority who can assist me further.

Thank you for your prompt attention to this urgent matter. I look forward to your swift response.

Best regards,

[Your Name]

[Your Contact Information]

[Your Address]