

# Subject: Escalation of Service Dissatisfaction

Dear [Recipient's Name],

I am writing to formally escalate my ongoing dissatisfaction with the service provided by [Telecom Company Name]. Despite numerous attempts to resolve the issues, I have not seen any improvements.

Since [date], I have experienced the following issues:

- [Issue 1 description]
- [Issue 2 description]
- [Issue 3 description]

These issues have significantly hindered my ability to utilize the services I am paying for. I have contacted customer support on multiple occasions, including on [dates of previous communications], but have not received a satisfactory resolution.

I kindly request that this matter be escalated to a higher level of management. I hope for a prompt response and solution to this matter, as I value the relationship with [Telecom Company Name] and wish to continue my subscription.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Address]

[Your Phone Number]

[Your Email Address]