

Service Repair Update

Dear [Customer's Name],

We hope this message finds you well. We are writing to provide you with an update regarding the ongoing repair of your telecom service.

As of [Date], our technicians are currently working on resolving the issue that has affected your service. We understand how important it is for you to have reliable communication, and we are making every effort to complete the repairs as quickly as possible.

We anticipate that the repairs will be completed by [Estimated Completion Date]. During this time, we appreciate your patience and understanding.

If you have any further questions, please feel free to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your continued trust in our services.

Sincerely,

[Your Name]
[Your Job Title]
[Company Name]
[Contact Information]