

# Notice of Telecom Service Error Resolution

Date: [Insert Date]

To: [Customer's Name]

[Customer's Address]

Subject: Resolution of Service Error

Dear [Customer's Name],

We are writing to inform you that we have received and reviewed your recent complaint regarding the telecom service errors you experienced on [Insert Date of Incident]. We apologize for any inconvenience this may have caused you.

Our technical team has investigated the issue and identified the following resolutions:

- Issue 1: [Description and Resolution]
- Issue 2: [Description and Resolution]

We have implemented the necessary changes to prevent this issue from occurring in the future. Your service should now be functioning properly.

If you experience any further issues, please do not hesitate to reach out to our customer service team at [Customer Service Contact Information].

Thank you for your understanding and patience as we resolved this matter.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]