

Dear Valued Customer,

We are excited to inform you that we will be upgrading our telecom services in your region.

Upgrade Details:

- **Upgrade Start Date:** December 1, 2023
- **Expected Completion Date:** December 15, 2023
- **Services Affected:** Internet, Mobile Data, Landline
- **New Features:** Enhanced speed, improved reliability, and expanded coverage

During this upgrade, you may experience intermittent service interruptions. We apologize for any inconvenience and appreciate your understanding.

For further inquiries, please contact our customer service at **(123) 456-7890** or email us at **support@telecomservice.com**.

Thank you for choosing our services.

Sincerely,
The Telecom Service Team