

Inquiry About Telecom Service Quality Standards

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To: [Recipient's Name]

[Telecom Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about the quality standards that your telecom services adhere to in our area. As an existing customer, I am very interested in understanding how your company measures service quality and what standards are implemented to ensure customer satisfaction.

Specifically, I would like to know:

- The metrics used to evaluate service quality.
- Any recent assessments or reports regarding service performance.
- The measures taken to address any quality issues reported by customers.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]