

Customer Feedback on Telecom Service

Date: [Insert Date]

To: [Telecom Company Name]

Address: [Telecom Company Address]

Dear Customer Service Team,

I am writing to provide my feedback regarding the telecom services I have been receiving at my residence. I appreciate the efforts your team puts into maintaining the network, but I have faced several issues lately that I believe need attention.

Firstly, I have experienced frequent call drop issues which have disrupted important conversations. Additionally, the internet connectivity is often slow, impacting my ability to work from home effectively.

I also noticed that customer support response times have been longer than expected when I've reached out for assistance. I believe there is room for improvement in this area.

Despite these challenges, I value the quality of service when it is functioning well and hope my feedback can help enhance the customer experience. Thank you for taking the time to consider my comments.

Sincerely,

[Your Name]

[Your Contact Information]