

# Clarification of Telecom Service Package Limitations

Date: [Insert Date]

To: [Recipient's Name]

[Recipient's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

We appreciate your inquiry regarding our telecom service packages. We aim to provide you with a clear understanding of any limitations associated with the package you are currently subscribed to.

Please find below the details of the main limitations of your selected package:

- **Data Usage Limit:** Your package includes a monthly data limit of [insert data limit]. Exceeding this limit may result in additional charges or reduced speeds.
- **Call Duration Limit:** The package allows for a maximum of [insert call duration] minutes per month for local calls. Overage charges apply for additional minutes.
- **International Calls:** Please note that any international calls made will incur additional charges as outlined in the terms and conditions.
- **Additional Features:** Certain features such as [list any features] may not be included in your package and require an additional subscription.

We encourage you to review your package details in your customer portal or reach out to our customer service team for further assistance.

Thank you for your attention to these details. Should you have any questions or need further clarification, please do not hesitate to contact us at [insert contact information].

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]