

Follow-Up on Your Telecom Service Issue

Dear [Customer's Name],

We hope this message finds you well. We are writing to follow up regarding the recent issue you experienced with your residential telecom service on [date of issue]. We understand how important reliable service is to you and appreciate your patience during this time.

Our team has worked diligently to resolve the issue and we believe it has been addressed successfully. However, we would like to ensure that everything is functioning to your satisfaction. Please confirm if you are still experiencing any issues or if everything is working as expected.

If there are any further problems, don't hesitate to reach out to us at [customer service phone number] or [customer service email]. We are here to assist you and ensure the best possible service.

Thank you for choosing [Company Name] as your telecom provider. We value your business and are committed to providing you with exceptional service.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Contact Information]