

Feedback on Telecom Billing Cycle Alteration

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

To: [Telecom Company Name]

Attn: Customer Service

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to provide my feedback regarding the recent alteration in the billing cycle for my telecom account (Account Number: [Insert Account Number]). I appreciate the effort to enhance customer service; however, I have some concerns regarding this change.

Firstly, the alteration of the billing cycle has affected my monthly budgeting, as I have timed my expenses based on the previous cycle. A notification well in advance would have allowed me to adjust my finances accordingly.

Additionally, I noticed an increase in the billing frequency, which could lead to potential overdraft issues in my bank account. I would appreciate more information on the rationale behind this common approach.

I hope you will consider my feedback and possibly provide more flexible billing options in the future. Thank you for your attention to this matter.

Sincerely,

[Your Name]