Complaint About Telecom Billing Cycle Issues

[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date]

Customer Service Department [Telecom Company Name] [Company Address] [City, State, ZIP Code]

Dear Customer Service Team,

I am writing to formally lodge a complaint regarding the consistent issues I have been experiencing with the billing cycle associated with my account ([Your Account Number]). Over the past few months, I have noticed discrepancies in my billing statements that do not reflect the services I subscribed to.

Specifically, I have observed charges that appear to be incorrect or inconsistent with my usage. I have attempted to resolve this matter through your customer service, but unfortunately, the problem persists without clarification or adequate resolution.

I kindly request a detailed review of my billing history and an explanation of the current billing practices. Furthermore, I would appreciate any adjustments necessary to correct the billing errors on my account.

Thank you for your attention to this matter. I look forward to your prompt response and resolution.

Sincerely,

[Your Name]