

Overdue Response Notice

Dear [Customer's Name],

We hope this message finds you well. We are writing to remind you that your previous inquiry regarding our telecom services has not yet received a response from our team.

On [Date of Inquiry], you reached out to us regarding [specific inquiry details]. We strive to provide timely responses and we apologize for any inconvenience this delay may have caused.

To ensure we address your concerns, please reply to this notice or contact our customer service team at [Customer Service Phone Number] or [Customer Service Email]. We value your feedback and are here to assist you.

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Position]

[Telecom Company Name]

[Company Address]

[Company Phone Number]

[Company Email]