

Inquiry Response Acknowledgment

Dear [Customer Name],

We acknowledge the receipt of your inquiry regarding the delay in your telecom service. We appreciate your patience as we work to resolve the issue.

Your inquiry has been logged under reference number [Reference Number]. Our team is currently investigating the situation and will provide you with an update within [Time Frame].

Thank you for your understanding and for choosing [Telecom Company Name]. If you have any further questions, please do not hesitate to contact us.

Best regards,

[Your Name]

[Your Job Title]

[Telecom Company Name]

[Contact Information]