

Customer Support Inquiry Response Delay

Dear [Customer's Name],

We hope this message finds you well. We would like to acknowledge your recent inquiry regarding [specific issue or service]. We appreciate your patience as we work to provide you with a comprehensive response.

Due to a high volume of inquiries, our response times have been longer than usual. We understand that this may be frustrating, and we sincerely apologize for any inconvenience this may cause.

Please rest assured that your inquiry is important to us, and our team is actively working on a resolution. We anticipate that we will be able to respond to your inquiry by [insert estimated response time].

Thank you for your understanding and patience during this time. If you have any urgent concerns, please feel free to contact us at [customer support phone number] or [support email].

Sincerely,

[Your Name]
[Your Position]
[Company Name]
[Contact Information]