

Challenge Against Billing Errors

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Telecom Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally challenge the billing errors that I have identified on my account (Account Number: [Your Account Number]). I received my latest bill dated [Insert Bill Date], and it contains several discrepancies that I would like to address.

Specifically, I am disputing the following charges:

- [Description of Charge 1] - [Amount]
- [Description of Charge 2] - [Amount]
- [Description of Charge 3] - [Amount]

These charges do not reflect the services that I signed up for and were not discussed in previous communications. I kindly request a detailed explanation of these charges and a correction of my bill at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]