

Telecom Service Exit Survey

Dear [Customer's Name],

We are sorry to see you go! Your feedback is important to us, and we would appreciate it if you could take a few moments to complete our exit survey.

Exit Survey Questions

1. What was the primary reason for leaving our service?
2. How satisfied were you with our service before leaving?
Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied
3. What improvements would you suggest?

Thank you for your time and feedback!

Sincerely,
The [Your Company] Team