

Feedback on Account Cancellation Experience

Date:

To: **Customer Service Team**

From: **[Your Name]**

Account Number: **[Your Account Number]**

Cancellation Request

Dear Customer Service Team,

I am writing to provide feedback regarding my recent experience with the cancellation of my telecom account.

Experience Summary

Overall, my experience was [satisfactory/unsatisfactory].

Positive Aspects:

- [Example of a positive aspect, e.g., quick response time]
- [Example of a positive aspect, e.g., polite customer representative]

Areas for Improvement:

- [Example of an area for improvement, e.g., long hold times]
- [Example of an area for improvement, e.g., unclear cancellation policy]

Conclusion

Thank you for taking the time to read my feedback. I hope it helps improve the cancellation process for future customers.

Sincerely,

[Your Name]

[Your Contact Information]