

Telecom Overcharge Contestation

Date: [Insert Date]

To:

Customer Service Department
[Telecom Company Name]
[Company Address]
[City, State, Zip Code]

Subject: Contestation of Overcharge on My Account

Dear Customer Service,

I hope this message finds you well. I am writing to formally contest the recent charge on my telecom bill for the month of [Insert Month, Year]. My account number is [Insert Account Number].

Upon reviewing my bill, I noticed an unexpected overcharge of [Insert Amount]. This charge appears to be incorrect based on my current plan and previous billing history. I believe there may have been an error in billing or a misunderstanding regarding my account services.

I kindly request a detailed breakdown of the charges and any relevant documentation that can clarify this discrepancy. Additionally, I would appreciate the prompt resolution of this issue, including a reversal of the incorrect charge if it is found to be erroneous.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Phone Number]
[Your Email Address]