Request for Compensation Due to Service Interruption

[Your Name]

[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]

[Date]

[Telecom Company Name]

[Company Address] [City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally request compensation for the service interruption I experienced on [specific date(s)] concerning my account ([Account Number]). The outage lasted from [start time] to [end time], resulting in significant inconvenience and disruption to my communications.

As a loyal customer, I rely on your services for both personal and professional communications, and the loss of connectivity during this period was particularly challenging. According to your service agreement, compensation is warranted for extended outages, and I believe this incident qualifies under your compensation policy.

I kindly ask you to review this matter and reflect upon the compensation that may be due to me as a result of the service disruption. Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]