## **Dear Valued Customer,**

We hope this message finds you well. As part of our commitment to providing excellent service, we would like to gather your feedback regarding your recent experience with our telecom services.

## **Your Feedback Matters**

Please take a few moments to answer the following questions:

- How satisfied are you with the quality of our service?
- Have you encountered any issues or challenges?
- How responsive have we been to your inquiries?
- What improvements, if any, would you suggest?

Your responses will be invaluable in helping us enhance our services and better meet your needs. Please reply to this email or complete our online survey <u>here</u>.

Thank you for your time and feedback.

Sincerely,

The Customer Care Team [Your Telecom Company Name] [Contact Information]