

# Telecom Satisfaction Assessment

Date: [Insert Date]

To: [Customer Name]

Address: [Customer Address]

Dear [Customer Name],

We hope this message finds you well. As part of our ongoing commitment to providing exceptional service, we are conducting a satisfaction assessment regarding your recent experience with our telecom services.

Your feedback is invaluable to us and will help us improve our services. We would appreciate it if you could take a few moments to answer the following questions:

1. How satisfied are you with the quality of our services? (Very Satisfied / Satisfied / Neutral / Unsatisfied / Very Unsatisfied)
2. How would you rate our customer service? (Excellent / Good / Fair / Poor)
3. How likely are you to recommend our services to others? (Very Likely / Likely / Neutral / Unlikely / Very Unlikely)
4. What improvements would you like to see in our services?
5. Any additional comments or suggestions?

Thank you for taking the time to help us improve. Please return your feedback to us by [Insert Deadline].

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]