

# Notice of Telecom Service Outage

Dear Valued Customer,

We regret to inform you that we experienced an unexpected service outage on **[Date]**, affecting our telecom services in your area. Our team worked diligently to resolve the issue, and services have now been restored.

As a token of our appreciation for your understanding and patience, we are pleased to offer you a compensation of **[Compensation Details]**. This will be applied to your next bill.

If you have any questions or require further assistance, please do not hesitate to contact our customer service team at **[Contact Information]**.

We apologize for any inconvenience this may have caused and thank you for your continued support.

Sincerely,

**[Your Company Name]**  
Customer Service Team