

Telecom Outage Advisory

Date: [Insert Date]

Dear Valued Customer,

We would like to inform you that we are currently experiencing an outage in our telecom services due to [brief explanation of cause, e.g., "unexpected technical issues"].

This outage is affecting customers in the following areas: [insert affected areas]. We are actively working to resolve the situation and expect services to be restored by [insert estimated restoration time].

We apologize for any inconvenience this may cause and appreciate your understanding as we work to rectify the issue. Please stay tuned for further updates.

If you have any questions or require assistance, feel free to contact our customer service at [insert contact information].

Thank you for your continued support.

Sincerely,

[Your Company Name]