

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to inquire about your recent experience with our telecom services.

Your feedback is essential in helping us improve and ensure that we meet your expectations. We would appreciate it if you could take a few moments to answer the following questions:

1. How satisfied are you with the quality of our telecom services? (1-very dissatisfied to 5-very satisfied)
2. Were our customer service representatives helpful and attentive to your needs?
3. Is there anything specific that you believe we could improve upon?

Please feel free to add any additional comments or suggestions:

Thank you for taking the time to provide us with your feedback. Your insights are invaluable to us!

Sincerely,

[Your Company's Name]

[Your Company's Contact Information]